

# TurnQuest General Insurance System (GIS)



## Driving Business Agility and Decision Making

Innovative insurers, eager to improve customer service and be more competitive are shifting their focus toward putting in place robust systems that offer business flexibility, scalability and efficiency. IT investment decisions are centered on taking advantage of growth opportunities while increasing enterprise agility to better respond to market and regulatory pressures.

Such insurers recognize that without the right technology in place achieving the above is nearly impossible. Technology in and of itself is game changing, driving business efficiency to new levels. However, the right technology has significant impact on overall business performance through increased revenue, reduced cost or improved knowledge management.

## Featuring the TurnQuest General Insurance System (GIS)

TurnQuest General Insurance Suite (GIS) is the 'right' technology that provides the tools to automate and manage all general insurance processes and workflows.

Fully integrated, TurnQuest GIS streamlines general insurance business operations and transforms the entire general insurance value chain from product development to claims management.

Through TurnQuest GIS, insurers have access to the analytical tools and applications, mobile tools and platforms with advanced functionality to become more digitally efficient.

## Product Overview

### Quotations Module

Provides the user with the capability to give New Quotations, Revisions and Authorizations for any or multiple products.

### Underwriting Module

Manage New Business, Endorsements (Revisions, Extensions, Declarations, Cancellations, Lapses, Reinstatements)

### Claims Module

Claim Registration, Revisions, Payments, Recoveries, Reinsurance Processing, XOL Reinsurance Process, as well as the Legal Activities

### Reinsurance Module

Manage Setups, Portfolio Management, Risk Profiles, Pool Management, Minimum Deposit Premium (MDP) Payments, Reinstatement, Quarterly Accounts and Accumulations

### Accounts Module

Covers Receipting, Payment requisitions, Allocations, Commission Management, Write-Ins & Write-Offs, GL Account Mapping, UPR (Unearned Premium) and Incurred But Not Reported (IBNR) processing

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## KEY BENEFITS

- Fully integrated, end-to-end
- Vertical and horizontal scalability
- Easy regulatory compliance
- Streamline business processes
- Multi-currency management
- Streamlined debit/credit posting
- Detailed & updated accounting
- Improved employee and customer experience
- Reduced internal error rate
- Better agent management
- Extended market reach
- Lower client acquisition costs
- Improve service response time

## KEY FEATURES

- Fully web-based platform
- Integrated end-to-end solution
- Template per class of business
- Underwriting inputs per class of business
- U/W interfaced to all AR/AP
- Reinsurance fully integrated with u/w, claims and Financial systems
- Standard and customer report generation
- Integrated workflow engine
- Detailed and updated real-time accounting
- Claims management and settlement
- Flexible and dynamic billing and payment system

**For More Information  
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## Achieve Sustainable Growth and Profitability

TurnQuest GIS integrated end-to-end solution helps insurers achieve the level of efficiency critical to achieving scalability that leads to growth and supporting informed decision-making. TurnQuest GIS also provides greater visibility into business performance, customer insight and access to intermediaries to facilitate increased operations efficiency and provision of better customer service.

## Accelerated Speed-to-Market

TurnQuest GIS's rule-based configuration supports rapid product innovation and deployment within short timescales helping reduce development costs for new products. Through TurnQuest GIS insurers are able to maximize product development agility and speed-to-market and gain access to more opportunities to capture market share and satisfy the needs of an increasingly savvy customer.

## Enhanced Customer Service

TurnQuest GIS provides insurers a 360-degree client and agent portfolio view through consolidated data aggregated from various touch points. TurnQuest GIS's all-in-one solution with self-service tools helps streamline user experiences through the delivery of compelling user journeys and engagement.

## Rapidly Comply with Regulatory Changes

TurnQuest GIS helps insurance companies effectively manage their regulatory requirements by automating regulatory compliance processes and workflows. TurnQuest GIS in-built flexibility and native localizations help streamline, simplify and optimize the business processes required to meet regulatory standards, reducing associated costs.