

TurnQuest Medical Insurance System Data Sheet



TurnQuest Insurance Suite™

KEY BENEFITS

- Brings scalability, disaster recovery (mirroring) and easy integration to 3rd parties
- Centralized cheque printing will help eliminate fraud
- Innovative product design due to flexible Scheme Definition/Rules
- Easily customizable reports
- Centralized Customer data that enables enhanced search for claims and policies.
- Flexible Provider access with integration of SMS and IVR.
- Scalable and Expandable as your business grows
- Qualified local technical support
- Best Return on investment (ROI)

Confronted with rising health care costs, prevalence of chronic diseases, changing patient demographics and complex ecosystems, medical insurers are setting upon a unique path toward greater digital adoption. The need for efficient flow of processes, delivery of personalized and optimal customer experiences and access to critical data to support future-oriented decision is driving the wave of digital transformation within the industry.

The TurnQuest Medical System (Medical) is a web-based application designed to streamline the medical insurance operations simplifying workflows to achieve greater operational efficiency. TurnQuest Medical provides medical insurers with the necessary tools to tap into existing and new data sources to help enhance customer interactions and make better-informed decisions.

TurnQuest Medical facilitates the processing and handling of medical schemes managed by Insurance companies, insurance brokers or scheme administrators. The system is a multi-user program with various integration capabilities that help eliminate massive administration delays and hours of paperwork. The system also enables efficient claims processing and production of various utility and management reports.

TurnQuest Medical system caters to:

- Insured Schemes** Covers underwritten by insurance companies and administered by Scheme administrator. They include Insured binder and Insured Non-binder schemes
- HMO Schemes** Designed to handle and keep day-to-day tasks within a Health Management Organization (HMO) scheme by insurance companies.
- Self-funded Schemes** The employer sets aside a fund for payment of medical expenses and fund is managed by the company itself or by a scheme administrator.

Better Consumer Targeting / Product Design

TurnQuest Medical enable insurers take advantage of new sources of data for better targeting of existing and prospective customers with relevant and suitable products. Through such data, insurers can also gain deeper understanding of consumer behavior using that insight to develop innovative new products, features and enhancements to existing products

TurnQuest Medical Insurance System Data Sheet



KEY FEATURES

- EFT Support to allow electronic submission of payment advisories.
- Multiple security levels/access
- Centralized cheque printing
- Excess of loss accounts
- Centralized Customer information
- Web-Enabled – Provider portal
- Audit Reports
- Standard Letters/Enhanced Correspondences.
- Data Exportation and Importation
- Flexible Provider access with integration of SMS and IVR.

**For More Information
contact us at:**

info@turnkeyafrica.com
Tel: 0710 241 892

Curb Insurance Fraud

Insurance fraud both criminal and opportunistic is deeply prevalent within the health industry. TurnQuest Medical enables insurers tap into advance automation and analytics to help predict, analyze, detect and prevent fraud. The system also has in-built business rules and controls that act as checks and balances against fraud especially homegrown.

Cost Reduction and Operational Efficiency

TurnQuest Medical helps automate time-consuming and labor-intensive processes involved in policy management and claims processing and collection helping reduce costs and increase efficiency. TurnQuest Medical also enables the consolidation of data and information sharing which can improve operational efficiency by reducing redundant outreach and risk assessment efforts.